

Outcome 1: Community Safety Delivery Plan 2014 – 2015 RAG Rating: Green – completed; Amber – working towards; Red – missing or likely to miss

Outcome Specifics	Action	Milestones	Due date	Lead	Strategic links	Comments RAG status
Outcome 1: Rebuild and improve public confidence in policing and community safety			Key targets: <ul style="list-style-type: none"> • Increase in community confidence in policing by 20% by March 2017 • Increase public confidence in how well the council and police deal with crime and ASB – (from 54% to 64%) by March 2015 			
1.1 Deliver the MPS borough confidence plan in partnership with the Council	Monitor progress regularly through the new Safer Neighbourhood Board (see 1.4)	Presentation to SNB Report to PMG	2 x annually October 2014	Chair of SNB	MPS Confidence Plan Corporate plan (customer service transformation)	First update on schedule for SNB 29th July
	Monitor and respond to changes in performance on KPIs	Report to PMG	Quarterly	MPS and Council	Corporate Plan (One borough - high quality services)	PMG meeting regularly and reporting to CSP
1.2 Improve reporting channels for ASB (N.B. ASB is part of 4 MET police confidence drivers)	Incorporate as part of the Council's Customer Service improvements	Reporting system up and running	March 2015	Chief Operating Officer	ASB/property crime Corporate priority (changing and improving)	Under discussion – no firm date
	Re-launch the 3 rd party reporting system for ASB and Hate Crime	Reporting system working	September 2014	Council/CST	Links to ASB and PREVENT and LFB (outcomes 5, 6)	Pilot under consideration CST working closely with the police CSU
	Improve customer service by establishing and managing a single logging and tracking system for all ASB complaints	System running Tracking data available	April 2014 June 2014 onwards	Council/ASBAT	Corporate Plan MPS Confidence Plan (See Outcome 5)	This is in place and cases are being logged, allocated and tracked
	Community Trigger	Process agreed and publicised	October 2014	Council/ASBAT	MPS Confidence Plan Corporate plan (customer service transformation and One borough – high quality services)	Process to be agreed at the CSP in July
1.3 Provide engagement and support to minority communities most affected by crime	Run Stop and Search workshops with targeted young people	Aim for 10 workshops to be held in schools and with youth groups	April 2015 – March 2015	Youth service/ Council	Police Confidence Plan Tottenham Plan Youth Strategy Gangs Outcome	2 to date and 4 planned over Summer with more in the Autumn
	Development of DVD and know your rights card for	Cards handed out at every search	April – March 2015	MPS	MPS confidence plan	Excellent partnership

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	police stop and search					work with police and S&S Monitoring Group. Cards have been produced and will enter use within the next few weeks. Arrest proportions from stop and search 19.9% Q1/14, compared to 15.6% Q4/13 (20% target)
	Increase youth engagement through Volunteer Police Cadets and Community Fire Cadets	Membership to reach 120 police cadets	End April 2014	MPS LFB	MPS Confidence Plan Youth strategy LFB Plan	Numbers for Police cadets have been declining. Staff changes for next academic year (Sept) are in place to reinvigorate. 15 young Community Fire Cadets completed for Haringey. 15 more lined up from Autumn Funding has been secured from DWP for 14/15
	Improve mental health awareness among police	50% of frontline police officers trained in mental health awareness	March 2015	Public Health	Links to Safeguarding Links to Health & Wellbeing outcomes	To be updated at meeting
	Increase the reporting of complaints and feedback from young and hard to reach BME residents	Train 12 key community leaders in how to promote reporting	March 2015	MPS	MPS Confidence Plan Corporate Plan (customer service transformation)	6 currently trained - on track

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	Development of contact points. Meetings held with MPS to report on findings	Sites established Monitor increase in feedback	June - December 2014 Quarterly	MPS MPS	As above	Engagement with stakeholders underway. Muswell Hill contact point to be fully operational shortly. Northumberland Park on track for October and wider roll out to follow
1.4 Establish representative and effective consultative groups	Establish a borough-wide Safer Neighbourhood Board to meet MOPAC requirements	First full board set up Meetings	April 2014 Quarterly	HAVCO	MPS Confidence Plan Corporate plan (customer service transformation)	Full board established with youth and lay representation.
	Appointment of permanent Chair (independent)	Chair takes up position	January – March 2015		As above	Board has agreed to complete this in Q4. Interim Chair is in place
	Effectiveness of board evaluated	Report produced	March 2015		As above	
	Provide effective link with Cluster and Ward Panels	Report to SNB	2 x annually	MPS	As above	Relevant members have been successfully appointed
	Formalise the Youth IAG with referrals from partners	Commitment of 4 high quality individuals referred to join MPS Youth IAG	June 2014	MPS and youth service	MPS Confidence Plan Youth strategy	This remains a commitment but has been a challenge. Plan is to reinvigorate effort in Q3/4
1.5 Improve publicity and awareness of successes through targeted and timely communications	Regular joint planning; seasonal publicity and improved coverage inc social media	Quarterly monitoring and annual evaluation	Quarterly	Corporate comms. Council with MPS key contacts	MPS Confidence Plan; Corporate Plan	This is underway. Regular comms meetings to be reinstated
1.6 Develop joint commissioning of crime prevention and confidence projects with trained Young Commissioners	Develop the role of young people in decision-making	Young Commissioners Group re-established	Sept. 2014	Youth Service	Youth Strategy Corporate Plan (Equality for all) MPS Confidence	Group has been re-established. New commissioning frame-

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					Plan	work to take effect 15/16. Interim approach for 14/15 will be based on current Youth Offer
	Identify gaps in youth crime prevention to deliver the Community Safety Strategy and develop business cases for consideration and approval	Cases presented for funding/joint funding	Sept. 2014	CST with key partners	Youth Strategy Corporate Plan (Prevention/ early help)	Currently talking to a number of service providers but no bids yet agreed. There is more work to be done. Youth Service will fund Victim Support youth worker to March 2015.